

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

FIRST NAMED INVENTOR : Simon SABATO Confirmation No.: 7960
FOR : SYSTEM AND METHOD FOR QUEUE MANAGEMENT USING QUEUE SETS
APPLICATION NO. : 10/734,081
FILING DATE : December 10, 2003
EXAMINER : David M. Oveissi
ART UNIT : 2464
CUSTOMER NO. : 23380

AMENDMENT

Mail Stop AMENDMENT
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

The Office Action in the above-identified application was dated October 28, 2009. In response to the Office action dated October 28, 2009, please amend the above-identified application as follows:

Amendments to the Claims are reflected in the listing of claims which begins on **page 2** of this paper.

Remarks/Arguments begin on **page 8** of this paper.